

# Credential Management Solution for Commercial Real



## How can we ensure agile, secure, cost-effective Credential Management in Commercial Real Estate?

CloudGate's Credential Management automates processes, integrates with global PACS, uses NFC/BLE technologies, and offers live reporting, enhancing security and efficiency in real estate operations.

### CRE Credential Management Challenges

*Credential management in commercial real estate is plagued by significant inefficiencies that impede the seamless operation of properties. Long HR wait times for onboarding new employees and contractors create bottlenecks that can delay the start of critical work and lead to project setbacks. Questionable deactivation policies for credentials raise security concerns, as there may be a risk of unauthorized access if credentials are not promptly and properly deactivated upon an individual's departure. Incomplete records contribute to overspending on credentials, as the lack of accurate tracking can lead to unnecessary issuance of additional credentials. Moreover, the limited path to mobility for those with credentials can result in reduced operational flexibility, making it challenging to adapt to dynamic work environments or to reassign access when necessary. These pain points highlight the need for a more agile, secure, and cost-effective approach to credential management in the commercial real estate sector.*

### CloudGate Solution Benefits

The CloudGate Credential Management solution offers a sophisticated approach to handling credentialing challenges in commercial real estate. It automates the entire credential process, significantly reducing wait times for onboarding and ensuring consistent policy enforcement. The system is fully integrated into 23 global Physical Access Control Systems (PACS), ensuring wide compatibility and streamlined operations. It leverages modern technologies with NFC or BLE credential workflows, compatible with digital wallets like Apple, Google, and Samsung, enhancing mobility and user convenience. CloudGate's solution transcends traditional door access control by enabling credential-based workflows for broader applications within the real estate infrastructure. It provides active and live time reporting, giving instant insights into access patterns and potential security issues. The active dashboards and usage reports deliver actionable analytics, allowing for better resource management and policy adjustments. Additionally, the option for wearable credentials reduces the chances of loss and non-compliance with security policies, ensuring a higher adherence to safety standards. Overall, CloudGate offers a robust and innovative credential management system that aligns with the dynamic needs of modern commercial real estate operations.



### About CloudGate

CloudGate by Soloinsight is an advanced platform designed to enhance workplace experience through the automation of the management and security of physical and cyber identities in buildings. It is a comprehensive solution aimed at converging and orchestrating physical security, HR, Environmental Health and Safety (EHS), Facility Management (FM), IT, and cyber domains into a single, secure automated system for both Logical (Identity and Access Management - IAM) and Physical Identity and Access Management (PIAM) and governance. The platform is trusted by various prestigious organizations and integrates seamlessly with multiple Physical Access Control Systems (PACS) and cyber identity solutions to manage the identities and credentials of employees, contractors, and vendors, ensuring access approvals, security, privacy, and compliance across all locations.

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