

Visitor Management Solution for Commercial Real



How can we streamline Visitor Management for Commercial Real Estate effectively?

CloudGate's Visitor Management solution rapidly processes visitors, integrates with elevator systems, offers versatile environment setups, and leverages existing hardware, enhancing security and operational efficiency.

CRE Visitor Management Challenges

Visitor management in commercial real-estate encompasses a range of pain points that significantly impact the efficiency and security of building operations. The diversity of visitors for all building tenants introduces complexity in managing access and ensuring appropriate visitor tracking. This process is further complicated by its largely paper-heavy nature, which is not only time-consuming but also prone to errors and inefficiencies. The lack of cross-platform connectivity exacerbates these issues, as it hinders the seamless exchange of information across different management systems. Moreover, the absence of a pre-onboarding structure for visitors results in backlogs, especially during peak times, causing delays and frustration. Tenant requirements can also vary greatly, adding another layer of complexity to visitor management. Additionally, the absence of set visitation hours can lead to security concerns and operational challenges, making it difficult to manage and monitor access effectively. Together, these pain points underline the need for a more streamlined, digital, and integrated approach to visitor management in commercial real estate.

CloudGate Solution Benefits

The CloudGate Visitor Management solution offers a comprehensive set of benefits designed to address the pain points commonly experienced in commercial real estate visitor management. Key advantages include the expedited processing of visitors, with the aim of reducing check-in times to 30 seconds or less, enhancing overall efficiency and visitor experience. The system's connectivity with elevator call systems streamlines access, allowing a single invitation to facilitate entry through access control liftgates, thus eliminating bottlenecks and improving security. CloudGate's versatility is evident in its offerings for various environments, including mobile setups, manned desks, standalone kiosks, or table stands, ensuring a flexible solution that fits different operational needs. Furthermore, the ability to utilize existing scanning and printing peripherals integrates seamlessly into current infrastructure, reducing the need for extensive hardware investments. The provision of multi-day passes for returning guests and group invitations significantly speeds up check-in times for frequent and multiple visitors, respectively, further enhancing the efficiency of the visitor management process. Overall, CloudGate's solution addresses the critical challenges of visitor management by offering a streamlined, secure, and user-friendly system adaptable to various commercial real estate contexts.



About CloudGate

CloudGate by Soloinsight is an advanced platform designed to enhance workplace experience through the automation of the management and security of physical and cyber identities in buildings. It is a comprehensive solution aimed at converging and orchestrating physical security, HR, Environmental Health and Safety (EHS), Facility Management (FM), IT, and cyber domains into a single, secure automated system for both Logical (Identity and Access Management - IAM) and Physical Identity and Access Management (PIAM) and governance. The platform is trusted by various prestigious organizations and integrates seamlessly with multiple Physical Access Control Systems (PACS) and cyber identity solutions to manage the identities and credentials of employees, contractors, and vendors, ensuring access approvals, security, privacy, and compliance across all locations.

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